

## **Primary Care – Quality Improvement Facilitation Development Programme**

NHS England and NHS Improvement's Primary Care Transformation team (formally the Time for Care team) is a national quality improvement team, which builds the capability and capacity of general practice colleagues to achieve their aims and ambitions. Our team has been working with general practice for many years helping practices, Primary Care Networks (PCNs) and federations implement changes, using tried and tested approaches. Our programme focuses on supporting practices and PCNs to manage delivering care in a different way, to ensure people get what they need through continued, iterative improvement of these new delivery models.

This exciting opportunity is for those working in and around Primary Care in England, who want to build on their existing knowledge and experience of quality improvement. The aim will be that everyone attending increases their ability to be effective facilitators and leaders of change in their own workplace, no matter what their role is.

The comprehensive, interactive, development programme combines quality improvement tools and techniques, practical approaches to the human dimensions of change as well as presentation and facilitation skills. It provides time for reflection and regular checkpoints to assess progress.

In addition to being able to take new skills back to your areas of work, colleagues and partners, the programme will enhance personal presence and the ability to create and share a narrative, developing your passion and capability to lead quality improvement. During the development programme you will also have the opportunity to develop relationships and form links with colleagues that continue as a network.

Here's what previous participants had to say about their experience with us.

*"The course...is very well thought through, and contains all the elements to help improve Primary Care."*

**General Practitioner**

*"I would recommend the course....because it's simply amazing, deep, rich, thought provoking, quite unique and so beneficial."*

**Anonymous**

*"The biggest take away for me was putting QI into practice for Learning Disability Health Checks during the pandemic. We went from 3% achievement to 100% in just a few months with this course supporting me, you have fantastic inspirational leaders on your team and I am forever grateful for this opportunity...Your team have reignited my passion and now I can share stories and talk to anyone.."*

**General Practice Nurse**

The development programme will be delivered both virtually and face to face and consist of 10 interactive sessions. To be eligible for a place you must be available for and commit to all 10 sessions, be currently working in or around Primary Care in England, and meet the criteria below. Dates and times for the sessions are as follows:

Tuesday 11 October 2022	10:00 – 17:00	Face to Face (venue tbc, either Birmingham or London)
Wednesday 12 October 2022	09:00 – 16:00	Face to Face (venue tbc, either Birmingham or London)
Wednesday 19 October 2022	90 min group action learning (exact time for your group to be confirmed in advance, will be between 08:30 and 14:00)	Virtual
Wednesday 02 November 2022	09:00 – 13:00	Virtual
Wednesday 09 November 2022	09:00 – 13:00	Virtual
Wednesday 16 November 2022	90 min group action learning (between 08:30 and 14:00 tbc)	Virtual
Wednesday 23 November 2022	09:00 – 13:00	Virtual
Wednesday 30 November 2022	09:00 – 13:00	Virtual
Wednesday 07 December 2022	90 min group action learning (between 08:30 and 14:00 tbc)	Virtual
Wednesday 14 December 2022	09:00 – 13:00	Virtual

**This development programme is funded and therefore available at no charge to participants however, we are unable to cover costs for any backfill. For face-to-face sessions we will provide accommodation where successful applicants have further to travel but won't be able to provide support with subsistence or travel expenses.**

**If you are eligible and meet the criteria below, please complete and submit the application form for the Primary Care – Quality Improvement Facilitation Development Programme through [this link](#).**

**The closing date for applications is midnight on 12 August 2022 – any applications received after this date and time will not be accepted. Please note, places on this development opportunity are limited. We reserve the right to close the advert prior to this closing date if we receive a sufficient number of completed applications. Please submit your application form as soon as possible to avoid disappointment.**

**Applications from diverse groups and roles are welcome.**

Upon successful completion of the programme and subject to business requirements, there may be a limited number of opportunities for some participants to become part of the Primary Care Transformation Faculty team.

If you would like to know more about this opportunity, we will be holding a Find Out More webinar on Wednesday 29<sup>th</sup> June 2022 from 09:30 – 10:30. If you would like to join this, please contact us by completing [this form](#) to reserve your place.

**Criteria for Primary Care - Quality Improvement Facilitation Development Programme**

*Assessed through application form*

<b>Criteria</b>	<b>Description</b>	<b>Essential</b>	<b>Desirable</b>
Knowledge and Experience	Understanding of the importance and application of Quality Improvement and/or change management.	+	
	Evidence of facilitation experience – virtual and face to face.		+
	Evidence of successful quality improvement activities and/or change management in primary care at practice, PCN or wider levels.	+	
	Experience of designing effective quality improvement interventions to meet client needs.		+
	Experience of developing partnerships across local primary healthcare provision at practice, PCN or wider levels.		+
	Demonstrates evidence of continuing professional development.	+	
	Currently working in or around primary care in England.	+	
Skills, Capabilities & Attributes	Undertakes a clinical or managerial role at a practice or PCN level e.g. nurse, paramedic, pharmacist, practice manager, PCN manager role, social prescriber, other ARRS (Additional Roles Reimbursement Scheme) roles		+
	Good written communication skills.	+	
	Good organisational skills.	+	

Values and Behaviours	Committed to and focused on quality, promotes high standards in all they do.		+	
	Consistently looks to improve what they do.		+	
	Embrace changes, viewing it as an opportunity to learn and develop.		+	
	An ability to be able to positively inform and inspire those who do not share similar values and views on inclusion, diversity and equality		+	
Other	Can attend <b>all</b> the training dates and times as follows. <i>(the first two development dates will be held in a face to face setting and the others will be held virtually)</i>		+	
	Tuesday 11 October 2022	10:00 – 17:00		
	Wednesday 12 October 2022	09:00 – 16:00		
	Wednesday 19 October 2022	90 min group action learning (exact time between 08:30 and 14:00 tbc)		
	Wednesday 02 November 2022	09:00 – 13:00		
	Wednesday 09 November 2022	09:00 – 13:00		
	Wednesday 16 November 2022	90 min group action learning (exact time between 08:30 and 14:00 tbc)		
	Wednesday 23 November 2022	09:00 – 13:00		
	Wednesday 30 November 2022	09:00 – 13:00		
	Wednesday 07 December 2022	90 min group action learning (exact time between 08:30 and 14:00 tbc)		
	Wednesday 14 December 2022	09:00 – 13:00		